



To our guests: BIENVENIDOS

Getting there

This villa is at the Km. 10.5 on the road heading south from Puerto Vallarta,, on the way to Mismaloya Beach. This scenic road is the only one heading south and it borders the ocean. You'll pass the Camino Real Hotel at Km. 4, the Costa Vida Hotel at Km. 8. The villa is just after, on the ocean side of the road and it is marked by a large white and yellow San Sebastian sign.

Just south of the Villa, at Jm. 11.5, is the La Jolla de Mismaloya Hotel and Resort and the famed Mismaloya Beach.

Taxis and vans are available at the airport. Just say "San Sebastian" – un poco antes de La Jolla de Mismaloya" or "San Sebastian, just before La Jolla de Mismaloya."

Communication

Mail should be addressed to San Sebastian, Km. 10.5 Carretera Barra de Navidad, Puerto Vallarta, Jalisco, Mexico. Mail in Mexico is slow, so it's best to rely on DHL or Federal Express if you must receive mail during your stay.

The Villa is equipped with a telephone that allows you to make unlimited direct calls at no charge to both the United States and Canada. For any other calls, we suggest you use your MCI or ATT card when dialing out of Mexico from the Villa when using the local telephone line. The houseman will help you with direct dial or collect calls. The international operator can be reached by dialing 9.

Information (local): Dial 04
MCI access: Dial 95-800-674-7000
ATT access: Dial 95-800-462-4240

Please advise our manager if you will be making direct long distance calls and she will make arrangements with you to leave a deposit as you are responsible for these calls.

Doctors

Our house doctors are Dr. Jose Luis Romo and Dr. Rafael Vallejo at the Centro Medico de la Bahia, located right in front of the Sheraton Hotel. They speak English and are available for house calls. Their number is 22627. They will be happy to talk to you over the telephone. They only charge if you visit them or if they come here. Many minor pains and aches can be resolved over the telephone. So don't hesitate to call them for a phone "consultation" at no charge. This is a special service for our guests.



There are numerous pharmacies in town, the closest being the Pemex gas station, on your way to town, at the CMQ Hospital. You can get most medications without a prescription. The house staff will be happy to get your medication for you.

The city water at Casa San Sebastian is pure, filtered and clean. If you prefer, you may use bottled water.

Exchanging money

Banks and exchange centers are all over town and usually open until 2:00 p.m. Credit cards are widely accepted by stores and restaurants, who will also exchange your U.S. dollars.

Emergencies

Call the house manager, houseman or doctors. They will immediately assist you.

Look out for

Be careful when walking with wet feet on the slippery marble floors at the Villa and be aware of glass doors. Please do not walk on the roof.

Staff at San Sebastian

The caretaker Daniel, and his wife Vicki, live on the premises. The cook will come in every morning to prepare your meals. All our staff is most friendly and willing to assist you with any special requests. The houseman can understand basic English, and don't be shy about trying out your Spanish. The house manager will visit or call the Villa daily, usually in the mornings to check in with you and do whatever she can to help you.

Meals

Your schedule at the Villa is entirely up to you. Prior to arrival, please fax us a list of your food and drink needs for the first day (your arrival day) and the following mornings' breakfast. We will do the shopping for you and upon your arrival, the manager and the cook will meet with you to arrange your meal schedule for the rest of your stay. We will then complete the shopping for you. Please give the money to the manager or the cook and they will give you all of the receipts. We will shop as often as needed. You won't lift a finger. The cook, by the way, is very creative and will love to prepare some special menus for you. You may order from the menu if you wish, but the cook will be happy to prepare anything you wish. It doesn't have to be on the menu.

The fish and shrimp are wonderful and there is also excellent beef and chicken. The cost of food is a little lower than in the United States. The cook will be glad to prepare picnics, buffets or special requests if you wish to entertain at the Villa.



Laundry

Leave your dirty clothes in the hamper and you will have them back the following day. The maid will clean your room in the morning and return for a turndown in the evening.

Current (Electrical Service)

The current in Mexico is 100 volts, so you may use all your personal appliances.

T.V.-Satellite-Stereo

The family room TV is hooked up to a satellite system. It's rather delicate, so please consult with the houseman if you wish to move the dish. A program is in the family room.

Please **DO NOT MOVE** the stereo from the living room. The TV controls are a little complicated at times, so ask the houseman for assistance. It's quite easy to de-program the satellite if you're not careful.

Car rental, transportation

All of the major agencies (Avis, Hertz, National) are available at the airport or nearby hotels. We suggest you make your reservations prior to your arrival, as sometimes, during the busy season, they run out of cars. They will accept your U.S. or Canadian license.

A local bus runs into town every 20 minutes. Just flag it down and the bus will stop to pick you up. On your way back, show the driver where to stop as you approach the Villa, or say "Casa San Sebastian!"

Taxis are available at your request. The houseman will get one for you.

Tipping

Tipping the staff is hard to generalize, as it's a personal matter. Of course, it will depend on the service required, number of people, special requests, and the quality of service. You will get warm and friendly service either way. We allow tipping, but please do that individually, so that each one receives his or her own tip. Tipping is greatly appreciated and the staff will be most grateful. The house manager can help if you wish.

Not included in rental – (optional)

- \$ Cost of food
- \$ Transportation
- \$ Gratuity for staff
- \$ Long distance telephone calls. We suggest you use an ATT or MCI personal long distance calling card or a \$300.00 deposit will be required.



Conditions

For reservations, a two night deposit is required. Full payment 60 days prior.

Activities

There is so much to do around here, that we suggest you check with our staff. They will be happy to make arrangements for all your side trips. In addition, you will find the current edition of “Puerto Vallarta Lifestyles”, the local publication that is full of activities. A copy of the local English newspaper “Vallarta Day” will be delivered to the house every day as well.

§ **Tennis.** There are two very good clubs in town. The John Newcombe Tennis Center at the Plaza las Glorias, Tel 24448 and the Club de Tenis Iguana in the Marina, Tel 10683.

§ **Beaches.** There is a nice sand beach just off the Villa and of course Mismaloya Beach, where countless movies have been filmed is just 5 minutes away. It’s a great beach. Water taxis are also available for hire to take you to Qumixto, Las Animas – both beautiful and secluded beaches 20 minutes away. Punta Mita, on the other side of the airport boasts wide expansive beaches – good for surfing and snorkeling.

§ **Horseback riding.** There are many trails – on the beach, through the jungle and up the river Cuale.

§ **Snorkeling, water skiing, scuba diving.** Mismaloya Beach has a water sports center where you can find all of the above, in addition to kayaks for rent. Explore Los Arcos, those massive rocks just in front of the Villa.

§ **Fishing.** This is always a favorite around here. You can rent a small “panga” at Mismaloya Beach or a full fledged 40 ft. boat for deep sea fishing. Just ask us.

§ **Golf.** We have four courses – one at the Marina Vallarta, one at Los Flamigos, just north of the airport, and two at Nuevo Vallarta. Our staff can make arrangements for you to play.

§ **Shopping.** Read through “Vallarta Lifestyles” – you will find all the stores listed. There is great shopping around the “malecon” downtown, or Jaurez and Morelas Streets, around the River Cuale, by the bridge to town and in the Marina. Many will even deliver packages to the Villa or ship directly back home for you.

§ **Dining Out.** Closest is La Jolla de Mismaloya Restaurant, 5 minutes south of the Villa. They have a superb view under a giant palapa. We always recommend: Chef Roger (small courtyard, romantic), Café des Artistes (garden, exquisite food), The Bistro (by the river, jazz music), La Palapa (on the beach at Los Muertos – ask for a beach table), Daiquiri Dick’s (on the beach – fish on the stick), Dolce Vita and Pizza Joe’s for Italian and Maximilian’s at Los Muertos Beach (eclectic side-walk dining – a must!) Be sure to read the reviews in “Vallarta Lifestyles.”

§ **Discos.** Open all night – they get going around midnight. There are many too any to choose from.



LAST THOUGHTS:

San Sebastian is an “open design” Villa, with a large pool and jacuzzi and terraces.

Please ring the bell when returning late at night and the houseman will open the main door for you. This avoids having to issue keys.

The Villa has some breakable objects and so we ask you to report them right away to the houseman in the event something gets broken. We will arrange for a fair replacement or repair cost. Please use the pool shower and **DO NOT SIT INSIDE WITH WET SUITS OR SUN TAN LOTION ON. IT WILL RUIN THE FABRIC OR BEDSPREAD.** You will find towels all over the Villa.

BOISTEROUS OR ROWDY BEHAVIOR WILL NOT BE TOLERATED.

CD disks are left for you to use and the houseman will check all that prior to your departure. We carefully inventory all items prior to your arrival and of course you are welcome to use everything in the Villa.

The air conditioners will have remote controls that are easy to operate and are clearly marked. **PLEASE DO NOT** take these with you or to town. Please leave them in their respective rooms and do not walk around with them, as they get easily lost.

We appreciate it if you would **LEAVE THE DECORATING AND THE FURNITURE OF VILLA AS IT IS.** The houseman will be happy to help you if you need anything in that regard.

We welcome your comments and ask you to fill out a detailed questionnaire upon leaving. Please be honest with us. We aim to always improve the service, so your comments will be most helpful.

We're here to serve you and make your stay a memorable one. It's a real pleasure to have you with us.

RESPONSIBILITY: San Sebastian owners are not responsible for any claims, losses, damage, cost or expenses arising out of injury, accident or death or any personal property loss, transportation delays, inconvenience, loss of enjoyment, upset, disappointment, distress, or frustration resulting from mechanical breakdown, government actions, weather, or other factors beyond their control. **WAIVER.** The above described services are for information purposes. We make no representations regarding the quality of service or products.